

Lester Controls External Returns Form

LESTER CONTROLS FAULTY PART RETURN PROCEDURE:

1. Item reported & confirmed as faulty
2. Upon receipt of a warranty PO a replacement is dispatched via standard overnight courier (subject to available stock)
3. Faulty part must be returned with a copy of this completed document within 14 working days for the attention of the 'Returns Dept' to:
 59 IMPERIAL WAY
 CROYDON
 SURREY
 CRO 4RR

If the part is not received within the period stated above, then we reserve the right to invoice for its replacement. For items returned within this period we will endeavour to analyse and report back with a diagnosis & confirmation of the warranty claim as quickly as possible (note: some equipment needs to be ratified as faulty by our supplier)

		Date:	
Form Issue By:			
Customer:		Date Supplied:	
Site:		Work Order Number Or LC:	
Supplier:			
Date Returned:			
Received in LEL:			
Part No:			
Serial No (If Applicable):			
<u>Description of Fault:</u>			
Warranty Replacement	Yes / No		
Returns No:			